



K-EDGE
web www.k-edge.com
email info@k-edge.com
4419 Federal Way,
Boise, ID 83712

K-EDGE WARRANTY

We guarantee K-EDGE Products to be free of manufacture defects, to the original purchaser, for the product's Life-Time. This warranty does not cover normal wear, incorrect installation or over-torque, modification, and crashed products.

All K-EDGE products must be returned to K-EDGE for evaluation prior to warranty decisions being made. Dealers are not authorized to replace K-EDGE products without prior approval or evaluation by K-EDGE. Upon inspection and testing from our engineers to determine the situation, K-EDGE will choose to replace the product, repair the product, credit the account or return the product as is.

SPECIAL NOTE- K-EDGE Combo Mounts are designed to hold Garmin, WAHOO and SIGMA cycling computers and Go Pro, Shimano, Garmin VIRB X sized cameras and standard sized cycling lights (Light and Motion Urban or Niterider). **The Combo Mount is NOT DESIGNED to hold a Cycliq Fly 12. (Cycliq Fly 12 users should choose the K13-410 and K13-420 K-EDGE GO BIG Mounts.)** K-EDGE mounts co-polymer plastic computer inserts are designed to hold the corresponding computer ONLY (Garmin- black, WAHOO- blue, SIGMA - red), and breakaway in a crash to protect the computer body.

FOR ALL INSTALLATION INSTRUCTIONS AND COMPATIBILITY CHARTS- <http://www.k-edge.com/technical>

WARRANTY RETURNS

If you have a K-EDGE product that you think should be considered for warranty, please take it back to the store where you purchased it with your dated receipt –OR- return directly to K-EDGE with a completed WARRANTY RETURN FORM.

Send your warranty return, with your filled out warranty return form, via UPS, certified mail, FedEx or any traceable shipping method. We recommend that you insure your package against loss-in-route to K-EDGE. We cannot be responsible for packages until they arrive at our warranty department.

1. **Contact K-EDGE Customer Service to discuss your warranty and to get a Warranty Return form emailed to you. Customer Service - Info@K-EDGE.com (Hours- M-F, 8-5 MST)**
2. **You may be asked to email photos and a description of the product warranty issue to info@k-edge.com. If asked to mail the product back to us- Mail with Warranty Return Form to:**

**K-EDGE
Attention Warranty Department
4419 Federal Way
Boise, Idaho 83716**

K-EDGE INTERNATIONAL WARRANTY POLICY

We guarantee K-EDGE Products to be free of manufacture defects, to the original purchaser, for the product's Life-Time. This warranty does not cover normal wear, incorrect installation or over-torque, modification, and crashed products.

For all warranty inquiries or claims- Please contact the dealer from which you purchased the product. You must include your original proof of purchase when initiating your claim with the dealer from which the K-EDGE product was purchased.

All K-EDGE products must be returned to K-EDGE or to the authorized K-EDGE Distributor in the specific country for evaluation prior to warranty decisions being made. Dealers are not authorized to replace K-EDGE products without prior approval or evaluation by K-EDGE. Upon inspection and testing from our engineers to determine the situation, K-EDGE will choose to replace the product, repair the product, credit the account or return the product as is.

Warranty claims will only be accepted if the K-EDGE product has been used for its intended purpose. Any bicycle or component used for an unintended purpose will not be eligible for warranty protection.

This warranty does not cover damage resulting from wear, accidents, stress caused by overloading or over-torque, incorrect mounting or improper treatment or damage or malfunction resulting from changes or modifications made to the component. For additional information, note the instructions in the technical section on K-EDGE.com, or consult your dealer.